



House of Representatives

File No. 864

General Assembly

January Session, 2011

(Reprint of File No. 356)

House Bill No. 6452
As Amended by House Amendment
Schedule "A"

Approved by the Legislative Commissioner
May 31, 2011

AN ACT CONCERNING GRIEVANCE COMMITTEES IN NURSING HOME FACILITIES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2011*) (a) Each nursing home
2 facility, as defined in section 19a-521 of the general statutes, shall
3 establish (1) a grievance policy to ensure that resident grievances are
4 resolved in a timely manner, and (2) a grievance committee pursuant
5 to subsection (b) of this section. The grievance policy shall allow
6 residents of the nursing home facility to elect to have grievances
7 resolved by the grievance committee. If a resident presenting a
8 grievance does not elect to have the grievance resolved by the
9 grievance committee, the administrator of the nursing home facility
10 shall resolve the grievance in a timely manner.

11 (b) Each nursing home facility shall establish a grievance committee
12 consisting of two employees of the nursing home facility appointed by
13 the nursing home administrator and one resident elected annually by
14 the residents of the nursing home facility. The grievance committee
15 shall (1) review and suggest changes, as necessary, to the grievance

- 16 policy, and (2) resolve grievances that residents elect to have resolved
- 17 by the grievance committee in a timely manner.

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|---|------------------------|-------------|
| This act shall take effect as follows and shall amend the following sections: | | |
| Section 1 | <i>October 1, 2011</i> | New section |

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note***State Impact:*** None***Municipal Impact:*** None***Explanation***

The bill has no fiscal impact as it requires nursing homes and residential care homes to establish a grievance policy, which does not affect state payments to nursing homes.

House "A" eliminates the original bill and its associated fiscal impact and results in the impact described above.

The Out Years***State Impact:*** None***Municipal Impact:*** None

OLR Bill Analysis**HB 6452 (as amended by House "A")******AN ACT CONCERNING GRIEVANCE COMMITTEES IN NURSING HOME FACILITIES.*****SUMMARY:**

This bill requires every nursing home and residential care home to establish:

1. a grievance policy to ensure that residents' grievances are resolved in a timely manner and
2. a grievance committee to review and suggest changes, as necessary, to the policy and resolve residents' grievances in a timely manner.

Under the bill, the grievance committee consists of two employees appointed by the facility's administrator and one resident elected annually by the residents

The policy must allow residents to choose to have the committee resolve their grievances. If a resident chooses not to have the committee resolve the grievance, the facility's administrator must resolve the grievance in a timely manner.

*House Amendment "A" adds the requirement for a grievance policy.

EFFECTIVE DATE: October 1, 2011

COMMITTEE ACTION

Aging Committee

Joint Favorable Change of Reference

Yea 7 Nay 4 (03/10/2011)

Human Services Committee

Joint Favorable

Yea 13 Nay 5 (03/22/2011)