



General Assembly

Amendment

February Session, 2010

LCO No. 5433

SB0041705433HR0

Offered by:
REP. WILLIAMS, 68th Dist.

To: Subst. Senate Bill No. 417 File No. 474 Cal. No.

(As Amended by Senate Amendment Schedule "A")

"AN ACT CONCERNING CALL CENTERS AND THE TIMELY REPAIR OF PUBLIC UTILITY POLES."

1 Strike section 1 in its entirety and renumber remaining sections
2 accordingly

3 Strike subsection (a) of section 2 in its entirety and insert the
4 following in lieu thereof:

5 "(a) Not later than January [1, 2007, and] first, annually, [thereafter,]
6 the department shall submit a report to the joint standing committee of
7 the General Assembly having cognizance of matters relating to energy
8 and technology on the status of telecommunications service and
9 regulation in the state of Connecticut. Such report shall include: (1) An
10 analysis of universal service and any changes therein; (2) an analysis of
11 the impact, if any, of competition in telecommunications markets on
12 the work force of the state and employment opportunities in the
13 telecommunications industry in the state; (3) an analysis of the level of

14 regulation which the public interest requires; (4) the status of
15 implementing the provisions of sections 16-247a to 16-247c, inclusive,
16 16-247e to 16-247h, inclusive, 16-247k and this section, including
17 achieving each of the objectives of the goals set forth in section 16-247a;
18 (5) the status of the development of competition for all
19 telecommunications services; (6) the status of the deployment of
20 telecommunications infrastructure in the state; [and] (7) the status of
21 the implementation of sections 16-247f and 16-247i and section 3 of
22 public act 06-144; and (8) for each telecommunications company, the
23 locations of their telecommunications call centers."

24 Strike section 3 in its entirety and insert the following in lieu thereof:

25 "Sec. 3. (NEW) (*Effective July 1, 2010*) The Department of Information
26 Technology shall, when procuring telecommunications systems
27 facilities, equipment and services, give preference to
28 telecommunications companies identified by the Department of Public
29 Utility Control, pursuant to section 16-247i of the general statutes, as
30 amended by this act, to have a high percentage of service calls directed
31 to in-state telecommunications call centers."