



General Assembly

February Session, 2010

Amendment

LCO No. 3767

SB0041703767SR0

Offered by:
SEN. FRANTZ, 36th Dist.

To: Subst. Senate Bill No. 417 File No. 474 Cal. No. 317

"AN ACT CONCERNING CALL CENTERS AND THE TIMELY REPAIR OF PUBLIC UTILITY POLES."

1 After the last section, add the following and renumber sections and
2 internal references accordingly:

3 "Sec. 501. (NEW) (*Effective July 1, 2010*) On or before October 1, 2010,
4 the Department of Public Utility Control shall adopt regulations, in
5 accordance with the provisions of chapter 54 of the general statutes, to
6 establish procedures each public service company shall follow to
7 restore public utility service that has been interrupted as a result of
8 storm damage. Such procedures shall include, but not be limited to,
9 establishing criteria for such companies for handling and responding
10 to inquiries and complaints arising from such service outages."