



General Assembly

**Substitute Bill No. 467**

February Session, 2010

\* SB00467GAE\_\_032510\_\_ \*

**AN ACT ESTABLISHING THE LEAN GOVERNMENT STEERING COMMITTEE.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (*Effective from passage*) (a) For the purposes of this section,  
2 "lean techniques" means a method of improving administrative  
3 processes that (1) is based upon a focus on a customer service  
4 perspective that seeks to optimize value delivered to the public, (2)  
5 involves employees, the regulated community and the public in  
6 continual improvements and the finding of solutions, (3) uses a  
7 continual improvement framework that emphasizes rapid  
8 implementation rather than lengthy planning, (4) seeks to reduce the  
9 complexity of the process, and (5) uses metrics and visual controls to  
10 improve decision making and problem solving.

11 (b) There is established the Lean Government Steering Committee to  
12 develop a plan to implement lean techniques in state agencies. The  
13 Governor shall appoint five members of the business community who  
14 have experience with lean techniques: One member from the banking  
15 industry, one member from the service sector, one member from the  
16 manufacturing sector, one member from the healthcare industry and  
17 one member from a collective bargaining unit. A representative from  
18 the Connecticut Center for Advanced Technology shall be a nonvoting  
19 member of said committee.

20 (c) All appointments to the committee shall be made not later than  
21 thirty days after the effective date of this section. Any vacancy shall be  
22 filled by the appointing authority.

23 (d) The Secretary of the Office of Policy and Management, or a  
24 designee, shall serve as the chairperson of the committee. Such  
25 chairperson shall schedule the first meeting of the committee, which  
26 shall be held not later than thirty days after the effective date of this  
27 section.

28 (e) The Connecticut Center for Advanced Technology shall assist  
29 said committee to develop a plan for the implementation of lean  
30 techniques in state agencies, including, but not limited to, which  
31 agencies should implement lean techniques first, which processes  
32 should be made more efficient, a method for such implementation and  
33 the goals of such implementation.

34 (f) Not later than sixty days after the effective date of this section,  
35 the committee shall submit a report on its findings and  
36 recommendations to the Governor, the speaker of the House of  
37 Representatives, the president pro tempore of the Senate and the joint  
38 standing committee of the General Assembly having cognizance of  
39 matters relating to government administration, in accordance with the  
40 provisions of section 11-4a of the general statutes.

41 Sec. 2. (*Effective from passage*) One hundred thousand dollars of the  
42 money appropriated to the CCAT-CT Manufacturing Supply Chain  
43 account in section 11 of public act 09-3 of the June special session shall  
44 be used by the Connecticut Center for Advanced Technology, for the  
45 fiscal year ending June 30, 2011, to provide assistance to the Lean  
46 Government Steering Committee in accordance with section 1 of this  
47 act.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section

Sec. 2	<i>from passage</i>	New section
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**Statement of Legislative Commissioners:**

A reference to the applicable fiscal year was added to section 2 for clarity.

**GAE**      *Joint Favorable Subst.*