



The Energy & Technology Committee

March 9, 2010

**Raised Bill No. 5215, AAC Periodic Review of Video Providers**

West Hartford Community Television writes in support of all aspects of Raised Bill No.5215, AAC Periodic Review of Video Providers as presented. PA-07-253 provided the opportunity for all providers to receive a certificate to operate forever with no term limits or review.

This raised bill creates a mechanism for effective performance review every two years that will provide the opportunity for consumers and community television advocates to bring forward concerns and issues that arise during this period of change and evolution. Subscribers will benefit from ongoing evaluation by the DPUC with full participation by the Office of Consumer Counsel, Attorney General and local advisory council.

Technological, economic and behavioral changes are dramatically altering how we communicate. Communications innovation and consolidation have left community television as one of the last local media. Community television is an "electronic greenspace", the public park of media, where all people are empowered to participate at a grass-roots local level and have a voice. This review will provide the opportunity for issues to be raised to ensure that community television remains a viable resource by creating a tool for assessing how all providers are delivering community television.

Often a review can illustrate weak points or gaps that may require different procedures or retraining. Two years is the correct time period for a review to address any significant problems without overburdening companies.

The bill creates a level playing field that ensures all providers are performing within the objectives of law. More importantly, this performance review will help create a culture of compliance with existing law that will help all providers better serve their customers.

Sincerely,

A handwritten signature in cursive script that reads 'Jennifer Evans'.

Jennifer Evans  
Executive Director, West Hartford Community Television