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To: Mainline Heating

Re: Central Boiler E-Classic 2300

Dear management,

As you are aware last year I purchased a E-Classic at your in house show for my home. At the time I had concerns about neighbors complaining or problems with the town to get proper approval and installation, this isn't your average wood stove, should I need an engineering degree to install it. Most of all my biggest concern was this was a large investment, was I making a mistake by not just updating my oil boiler.

All of my concerns were put to ease. I did meet all state and town requirements for proper approval. I installed it myself with the exception of having a propane professional make final adjustment. I know a little about plumbing and electrical and I'll be honest if you do simple repairs around the house that's all the knowledge that you really need to install this. As far as the neighbors, well, I live on a hill side and when I look down into the valley I see my neighbors chimneys puffing out smoke. When I look at my boiler all I see is a little heat in the cold air above the chimney. If you burn cut, split, seasoned wood in this unit the ash is so minimal it boggles the mind, not to mention the heat output is much better in turn consuming less wood.

I would recommend this to others, although I tend to irritate my wife by walking around the house mumbling "I love this thing". I would recommend the propane back up for the simple reason that it relights the fire if it goes out and starting for the year is just a push of the button.

Now I didn't see it happening but Scott had told me that people would be running to me asking to take wood from them such as trees that had been cut in their yard that I could turn into almost free heat. Believe it, its true, we just picked up 1/4 of next years heat from a neighbor across the street who just wanted the wood out.

As you know there have been a few updates because it is a new model and I had a few minor warrantee issues with it. I would like to go on record that the update notices and warrantee process has just blown me away. If ever I move and need another I would like to say, it will be purchased from Mainline and it will be a Central Boiler product.

Thanks for everything,
Douglas Lohman

