



Senate Bill No. 761

Public Act No. 09-86

AN ACT CONCERNING AN ENHANCED 9-1-1 SERVICE DATABASE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Section 28-25 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):

As used in this section and sections 28-25a [, 28-25b, 28-26, 28-27, 28-27a, 28-28, 28-28a, 28-28b, 28-29, 28-29a and] to 28-29b, inclusive, as amended by this act:

(1) "Automatic number identification" means an enhanced 9-1-1 service capability that enables the automatic display of the [seven digit] telephone number used to place a 9-1-1 call.

(2) "Automatic location identification" means an enhanced 9-1-1 service capability that enables the automatic display of information defining the geographical location of the telephone used to place a 9-1-1 call.

(3) "Office" means the Office of State-Wide Emergency Telecommunications.

(4) "Commission" means the E 9-1-1 Commission created by section

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28-29a.

(5) "Enhanced 9-1-1 service" means a service consisting of telephone network features and public safety answering points provided for users of the public telephone system enabling such users to reach a public safety answering point by dialing the digits "9-1-1". Such service directs 9-1-1 calls to appropriate public safety answering points by selective routing based on the geographical location from which the call originated and provides the capability for automatic number identification and automatic location identification features.

(6) "Enhanced 9-1-1 network features" means those features of selective routing which have the capability of automatic number and location identification.

(7) "Municipality" means any town, city, borough, consolidated town and city or consolidated town and borough.

(8) "Public safety agency" means a functional division of a municipality or the state which provides fire fighting, law enforcement, ambulance, medical or other emergency services.

(9) "Private safety agency" means any entity, except a municipality or a public safety agency, providing emergency fire, ambulance or medical services.

(10) "Public safety answering point" means a facility, operated on a twenty-four-hour basis, assigned the responsibility of receiving 9-1-1 calls and, as appropriate, directly dispatching emergency response services, or transferring or relaying emergency 9-1-1 calls to other public safety agencies. A public safety answering point is the first point of reception by a public safety agency of a 9-1-1 call and serves the jurisdictions in which it is located or other participating jurisdictions.

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(11) "Selective routing" means the method employed to direct 9-1-1 calls to the appropriate public safety answering point based on the geographical location from which the call originated.

(12) "Telephone company" includes every corporation, company, association, joint stock association, partnership or person, or lessee thereof, owning, leasing, maintaining, operating, managing or controlling poles, wires, conduits or other fixtures, in, under or over any public highway or street, for the provision of telephone exchange and other systems and methods of telecommunications and services related thereto in or between any or all of the municipalities of this state.

(13) "Private branch exchange" means an electronic telephone exchange installed on the user's premises to allow internal dialing from station to station within such premises and connection to outgoing and incoming lines to the public switched network of a telephone company.

(14) "Private safety answering point" means a facility within a private company, corporation or institution, operated on a twenty-four-hour basis, and assigned the responsibility of receiving 9-1-1 calls routed by a private branch exchange and, directly dispatching in-house emergency response services, or transferring or relaying emergency 9-1-1 calls to other public or private safety agencies.

(15) "Emergency medical dispatch" means the management of requests for emergency medical assistance by utilizing a system of (A) tiered response or priority dispatching of emergency medical resources based on the level of medical assistance needed by the victim, and (B) prearrival first aid or other medical instructions given by trained personnel who are responsible for receiving 9-1-1 calls and directly dispatching emergency response services.

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(16) "Emergency notification system" means a service that notifies the public of an emergency.

(17) "Subscriber information" means the name, address and telephone number contained in the enhanced 9-1-1 service database of any telephone used to place a 9-1-1 call or that is used in connection with an emergency notification system.

Sec. 2. Section 28-28a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2009*):

(a) A telephone company or voice over Internet protocol service provider, as defined in section 28-30b, shall forward to any public safety answering point or other answering point equipped for enhanced 9-1-1 service the telephone number and street address of any telephone used to place a 9-1-1 call, provided a voice over Internet protocol service provider shall be in compliance with this [section] subsection if the provider complies with the requirements for forwarding such information contained in 47 CFR 9 and this chapter, provided the provisions of this chapter are not addressed by, or are not inconsistent with, federal law or regulations [,] regarding the provision of enhanced 9-1-1 service in the state of Connecticut. Subscriber information provided in accordance with this [section] subsection shall be used only for the [purpose of responding] following purposes: (1) Responding to emergency calls, [or for the investigation of] (2) investigating false or intentionally misleading reports of incidents requiring emergency service, or (3) enabling emergency notification systems. Subscriber information collected in accordance with subdivision (3) of this subsection shall be used only in case of life-threatening emergencies. Subscriber information provided pursuant to this subsection shall be confidential and shall not be subject to disclosure pursuant to the Freedom of Information Act, as defined in section 1-200.

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(b) Each month, the provider of the enhanced 9-1-1 service database shall provide to the Office of State-Wide Emergency Telecommunications an electronic copy of the current subscriber information maintained in the enhanced 9-1-1 service database. The office shall make such subscriber information available to the Department of Emergency Management and Homeland Security and to each public safety answering point pursuant to a memorandum of understanding consistent with the provisions of this section. Each public safety answering point that has entered into such a memorandum of understanding shall make such subscriber information available to one or more of the municipalities within the public safety answering point's jurisdiction at such a municipality's request.

(c) On or before October 1, 2009, the enhanced 9-1-1 service database provider and the Office of State-Wide Emergency Telecommunications shall enter into an agreement regarding the provision of the enhanced 9-1-1 service database information in accordance with subsection (b) of this section, including, but not limited to, payment for the costs incurred by the provider of the enhanced 9-1-1 service database in connection with the compilation of the enhanced 9-1-1 service database information.

(d) No telephone company or its agents and no voice over Internet protocol service provider or its agents shall be liable to any person [who uses] or entity for release of the information specified in this section, or for any failure of equipment or procedure in connection with the enhanced 9-1-1 service or an emergency notification system established under sections 28-25 [, 28-25a, 28-25b, 28-26, 28-27, 28-27a, and 28-28, this section and sections 28-28b, 28-29, 28-29a and] to 28-29b, inclusive, as amended by this act. [for release of the information specified in this section or for any failure of equipment or procedure in connection with enhanced 9-1-1 service.]

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Approved June 2, 2009