



T W E E D

NEW HAVEN REGIONAL AIRPORT 155 Burr Street, New Haven, CT 06512, 203.466.8833

February 18, 2009

Dear Senator DeFronzo, Representative Guerrero, and Members of the Transportation Committee,

My name is Lori Hoffman-Soares, I am employed by AvCO/AvPORTS and serve as the Airport Manager of Tweed-New Haven Airport and I have been working there since 1998. I am testifying today in support of Proposed Bill 6270 and Proposed Bill 745. You have and will hear numerous reasons for support of these bills, I am here to speak for the employees and users of the airport. When I first came to Tweed I learned very quickly of the heart and soul of Tweed. I received a telephone call from a professor at Yale who was stuck in traffic on the Pearl Harbor Memorial Bridge and wanted me to get a message to the Station Manager at US Airways that he was on his way. This level of customer service is hard to come by. We go to extraordinary lengths to satisfy the needs of our users from escorting concerned pilots on the runway in adverse weather conditions to driving stranded passengers to downtown New Haven. The employees here are proud of this facility and strive for its success. I work with nearly 300 people who either work directly for the airport, the airline, the General Aviation side or who are contractors or service workers who serve and support the airport every day. These workers are the faces of Tweed. They rely on the airport for themselves and their businesses. And I come to you truly on behalf of them and their families to support the proposed bills.

Thank you again for your support,


Lori Hoffman-Soares



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