



General Assembly

January Session, 2009

**Committee Bill No. 46**

LCO No. 4628

\*04598SB00046INS\*

Referred to Committee on Insurance and Real Estate

Introduced by:  
(INS)

***AN ACT CONCERNING THE CONSUMER REPORT CARD.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 38a-478l of the general statutes is repealed and the  
2 following is substituted in lieu thereof (*Effective October 1, 2009*):

3 (a) Not later than March [15, 1999, and annually thereafter] fifteenth  
4 of each year, the Insurance Commissioner, after consultation with the  
5 Commissioner of Public Health, shall develop and distribute a  
6 consumer report card on all managed care organizations. The  
7 commissioner shall develop the consumer report card in a manner  
8 permitting consumer comparison across organizations.

9 (b) The consumer report card shall be known as the "Consumer  
10 Report Card on Health Insurance Carriers in Connecticut" and shall  
11 include (1) all health care centers licensed pursuant to chapter 698a, (2)  
12 the fifteen largest licensed health insurers that use provider networks  
13 and that are not included in subdivision (1) of this subsection, [and] (3)  
14 the medical loss ratio of each such health care center or licensed health  
15 insurer, and (4) information concerning mental health services, as  
16 specified in subsection (c) of this section. The insurers selected

17 pursuant to subdivision (2) of this subsection shall be selected on the  
18 basis of Connecticut direct written health premiums from such  
19 network plans. For the purposes of this section and section 2 of this act,  
20 and sections 38a-478c and 38a-478g, "medical loss ratio" means the  
21 ratio of incurred claims to earned premiums for the prior calendar year  
22 for managed care plans issued in the state. Claims shall be limited to  
23 medical expenses for services and supplies provided to enrollees and  
24 shall not include expenses for stop loss coverage, reinsurance, enrollee  
25 educational programs or other cost containment programs or features.

26 (c) With respect to mental health services, the consumer report card  
27 shall include information or measures with respect to the percentage of  
28 enrollees receiving mental health services, utilization of mental health  
29 and chemical dependence services, inpatient and outpatient  
30 admissions, discharge rates and average lengths of stay. Such data  
31 shall be collected in a manner consistent with the National Committee  
32 for Quality Assurance Health Plan Employer Data and Information Set  
33 (HEDIS) measures.

34 (d) The commissioner shall test market a draft of the consumer  
35 report card prior to its publication and distribution. As a result of such  
36 test marketing, the commissioner may make any necessary  
37 modification to its form or substance. The Insurance Department shall  
38 prominently display a link to the consumer report card on the  
39 department's Internet web site.

40 Sec. 2. (NEW) (Effective October 1, 2009) An insurer or health care  
41 center shall include a written notice that discloses such insurer's or  
42 health care center's medical loss ratio, as defined in subsection (b) of  
43 section 38a-478l of the general statutes, as amended by this act, to an  
44 applicant at the time of application for coverage.

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2009	38a-478l

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Sec. 2	October 1, 2009	New section
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**Statement of Purpose:**

To name the managed care organization consumer report card, to require medical loss ratios to be included in such report card, to require the department to prominently display a link to such report card on its web site, and to require disclosure of medical loss ratio at the time of application for coverage.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*

Co-Sponsors: SEN. CRISCO, 17th Dist.; SEN. LOONEY, 11th Dist.

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