



## STATEMENT OF AT&T CONNECTICUT

### Regarding House Bill No. 5694 An Act Concerning the Utility Service Termination Before the Committee on Energy and Technology February 17, 2009

#### **Proposal:**

Among other modifications to the statutes regarding utility service terminations, House Bill No. 5694 would add a requirement that a provider of electric, gas, telecommunications or water service use reasonable means to identify any person requesting the termination of service to a residential dwelling. If the person requesting termination cannot provide the identification required pursuant to subsection (a), the bill would permit the company to terminate service after sending a written notification to the customer of record and waiting at least nine days.

#### **Comments:**

AT&T Connecticut does not object to the provision requiring identification of anyone seeking to terminate residential service. It is good business practice – and part of existing procedure followed by AT&T. While the written notification provided for in subsection (b) is not the only avenue for advising the customer of record, it is not an unreasonable requirement in the event the company determines that service should be terminated as a result of the request of a third party.

#### **Conclusion:**

AT&T has no objection to adoption of House Bill No. 5694 as drafted.