



General Assembly

February Session, 2008

Amendment

LCO No. 5344

HB0532805344SR0

Offered by:
SEN. MCKINNEY, 28th Dist.

To: Subst. House Bill No. 5328 File No. 703 Cal. No. 454

"AN ACT CONCERNING UTILITY CUSTOMER SERVICE COMPLAINTS."

1 In line 23, after "companies." insert "The department shall notify any
2 consumer who complains directly to the department about services
3 provided by a public service company that the department shall record
4 said complaint and include it in a contested case proceeding."

5 In line 40, after "generated." insert "Public service companies shall
6 notify each consumer who makes a complaint that such public service
7 company shall report said complaints to the Department of Public
8 Utility Control."