



General Assembly

**Amendment**

February Session, 2008

LCO No. 4366

\*HB0581504366HDO\*

Offered by:

REP. FONTANA, 87<sup>th</sup> Dist.

REP. NARDELLO, 89<sup>th</sup> Dist.

To: House Bill No. 5815

File No. 324

Cal. No. 191

**"AN ACT CONCERNING THE MISSION OF THE DEPARTMENT OF  
PUBLIC UTILITY CONTROL."**

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- 1 In line 140, after "proceeding" insert ", other than a rate case  
2 proceeding held pursuant to section 16-19 of the general statutes,"
- 3 In line 141, delete "two" and insert "five" in lieu thereof
- 4 In line 159, delete "the supervision of"
- 5 In line 160, delete "the"
- 6 In line 161, delete "supervision of"
- 7 In line 170, after "responsibilities" insert ", consistent with the public  
8 interest,"
- 9 Strike lines 308 to 312, inclusive, in their entirety and insert the  
10 following in lieu thereof:

11       "Sec. 4. (NEW) (*Effective from passage*) When the customer protection  
12 division of the Department of Public Utility Control determines a  
13 pattern or trend of complaints of a similar nature regarding a public  
14 service company, the department shall initiate an uncontested case  
15 proceeding to consider the complaints and determine a resolution to  
16 the complaints within forty-five days. On or before February 15, 2009,  
17 and annually thereafter, the department shall report any trends and  
18 actions relative to such complaints to the joint standing committee of  
19 the General Assembly having cognizance of matters relating to  
20 energy."