



General Assembly

January Session, 2007

**Proposed Bill No. 247**

LCO No. 1258

Referred to Committee on Human Services

Introduced by:  
SEN. HARP, 10th Dist.

**AN ACT CONCERNING THE ESTABLISHMENT OF A CENTRALIZED  
CALL CENTER FOR MEDICAID BENEFICIARIES.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That the sum of \_\_\_\_ dollars be appropriated to the Department of
- 2 Social Services, from the General Fund, for the fiscal year ending June
- 3 30, 2008, for the purpose of transforming the department's current
- 4 Medicaid customer service center into a centralized call center that can
- 5 better serve the needs of Medicaid beneficiaries.

**Statement of Purpose:**

To require the Department of Social Services to establish a centralized call center for Medicaid beneficiaries.