



**AN ACT CREATING A PROGRAM FOR QUALITY IN HEALTH CARE.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2002*) (a) There is established a  
2 quality of care program within the Department of Public Health. The  
3 department shall develop for the purposes of said program (1) a  
4 standardized data set to measure the clinical performance of health  
5 care facilities, as defined in section 19a-630 of the general statutes, and  
6 require such data to be collected and reported periodically to the  
7 department, including, but not limited to, data for the measurement of  
8 comparable patient satisfaction, and (2) methods to provide public  
9 accountability for health care delivery systems by such facilities. The  
10 department shall develop such set and methods for hospitals during  
11 the fiscal year ending June 30, 2003, and for other such health care  
12 facilities during subsequent fiscal years.

13 (b) In carrying out its responsibilities under subsection (a) of this  
14 section, the department shall develop the following for the quality of  
15 care program:

16 (1) Comparable performance measures to be reported;

17 (2) Selection of patient satisfaction survey measures and  
18 instruments;

19 (3) Methods and format of standardized data collection;

- 20 (4) Format for a public quality performance measurement report;
- 21 (5) Human resources and quality measurements;
- 22 (6) Medical error reduction methods;
- 23 (7) Systems for sharing and implementing universally accepted best  
24 practices;
- 25 (8) Systems for reporting outcome data;
- 26 (9) Systems for continuum of care; and
- 27 (10) Any other issues that the department deems appropriate.

28 (c) There is established a Quality of Care Advisory Committee  
29 which shall advise the Department of Public Health on the issues set  
30 forth in subdivisions (1) to (10), inclusive, of subsection (b) of this  
31 section and on any other issues that the advisory committee deems  
32 appropriate. The advisory committee shall meet at least quarterly.

33 (d) The advisory committee shall consist of (1) four members who  
34 represent and shall be appointed by the Connecticut Hospital  
35 Association, including three members who represent three separate  
36 hospitals that are not affiliated of which one such hospital is an  
37 academic medical center; (2) one member who represents and shall be  
38 appointed by the Connecticut Nursing Association; (3) two members  
39 who represent and shall be appointed by the Connecticut Medical  
40 Society, including one member who is an active medical care provider;  
41 (4) two members who represent and shall be appointed by the  
42 Connecticut Business and Industry Association, including one member  
43 who represents a large business and one member who represents a  
44 small business; (5) one member who represents and shall be appointed  
45 by the Home Health Care Association; (6) one member who represents  
46 and shall be appointed by the Long Term Care Association; (7) two  
47 members who represent and shall be appointed by the AFL-CIO; (8)  
48 one member who represents consumers of health care services and  
49 who shall be appointed by the Commissioner of Public Health; (9) one

50 member who represents a school of public health and who shall be  
51 appointed by the Commissioner of Public Health; (10) one member  
52 who represents and shall be appointed by the Office of Health Care  
53 Access; (11) the Commissioner of Public Health or said commissioner's  
54 designee; (12) the Commissioner of Social Services or said  
55 commissioner's designee; (13) the Secretary of the Office of Policy and  
56 Management or said secretary's designee; (14) two members who  
57 represent licensed health plans and shall be appointed by the  
58 Connecticut Association of Health Care Plans; (15) one member who  
59 represents and shall be appointed by the federally designated state  
60 peer review organization; and (16) one member who represents and  
61 shall be appointed by the Connecticut Pharmaceutical Association. The  
62 chairperson of the advisory committee shall be the Commissioner of  
63 Public Health or said commissioner's designee. The advisory  
64 committee may change the number of members on the committee by a  
65 vote of not less than two-thirds of its members. The chairperson may  
66 recommend to the advisory committee changes to the number of  
67 members. Vacancies shall be filled by the person who makes the  
68 appointment under this subsection.

69 (e) The chairperson of the advisory committee may designate one or  
70 more working groups to address specific issues and shall appoint the  
71 members of each working group. Each working group shall report its  
72 findings and recommendations to the full advisory committee.

73 (f) The Commissioner of Public Health shall report on the quality of  
74 care program on or before January 1, 2003, and annually thereafter, in  
75 accordance with section 11a-4 of the general statutes, to the joint  
76 standing committee of the General Assembly having cognizance of  
77 matters relating to public health and to the Governor. Each report on  
78 said program shall include activities of the program during the prior  
79 year and a plan of activities for the following year.

80 (g) On or before April 1, 2004, the Commissioner of Public Health  
81 shall prepare a report, available to the public, that compares all  
82 licensed hospitals in the state based on the quality performance

83 measures developed under the quality of care program.

84 Sec. 2. (NEW) (*Effective October 1, 2002*) All hospitals, licensed  
85 pursuant to provisions of the general statutes, shall be required to  
86 implement quality management programs. Said programs shall be  
87 certified by an independent quality auditing entity. Said programs  
88 shall be submitted annually by each hospital to the Department of  
89 Public Health as a condition of licensure.

This act shall take effect as follows:	
Section 1	<i>October 1, 2002</i>
Sec. 2	<i>October 1, 2002</i>

**PH**      *Joint Favorable Subst.*

**APP**     *Joint Favorable*

**GAE**     *Joint Favorable*

**LM**      *Joint Favorable*

**ED**      *Joint Favorable*