

**Connecticut Medicaid  
Medical Assistance Program Oversight Council  
Continuing Quality Improvement(CQI) Committee.**

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*Current Mission Statement:*

*The purpose of the Continuing Quality Improvement (CQI) Committee, is to provide recommendations to the Council to ensure consistent quality health care for Medicaid population. The Committee serves as a forum for concerns regarding quality of service delivery in the program, advises the Department of Social Services (DSS) on subjects and methods of investigations in the problems that arise, and suggests solutions. The Committee will work with all Medicaid Administrative Service Organizations (ASO's) and DSS to develop recommendations utilizing CQI process.*

Co-Chairs: Deb Poerio, Rep. Toni Walker, Paula Armbruster

Meeting Summary: December 08, 2011

Next meeting: **Thursday, February 9, 2012 9:30 AM**

***Mission Statement***

New Focus, New Mission Statement.

Committee aimed at reviewing “general oversight” topics.

Concerns were raised whether the committee would have a full time staff person.

***Data Analytics Presentation from McKesson***

*ASO and Quality Data*

**Medical ASO Data Analytics.**

The ASO, using McKesson’s Analytics Advisor tool, will provide the following:

<b>Population Reports</b>	<b>Physician Profiling Reports</b>
<ul style="list-style-type: none"> <li>▪ Member Quality Profiles (e.g., EPSDT, preventive measures, treatment measures, HEDIS measures)</li> <li>▪ Predictive Modeling for high/emerging risk</li> <li>▪ Members with Specific/Complex Conditions</li> <li>▪ Member Risk Stratification</li> </ul>	<ul style="list-style-type: none"> <li>▪ Quality Profiles and Detail Reports: Comparisons by Provider, Medical Home, Region and Statewide (e.g., HEDIS measures, other DSS quality measures)</li> <li>▪ PCP/ Medical Home and Specialist Profiles &amp; Detail Reports</li> <li>▪ Panel Risk Stratification</li> <li>▪ Leakage (Members using providers outside of the PCP/ Medical Home)</li> <li>▪ Inpatient Usage</li> <li>▪ Emergency Room Usage and ED Frequent Flyers</li> <li>▪ PCP/ Medical Home and Specialist Drug Profiles</li> </ul>
<b>Cost &amp; Utilization Reports</b>	
<ul style="list-style-type: none"> <li>▪ Episode of Illness Outcomes Measurement</li> </ul>	
<b>Facility Profiling Reports</b>	
<ul style="list-style-type: none"> <li>▪ Inpatient Utilization &amp; Detail</li> <li>▪ Readmissions</li> <li>▪ ED Usage</li> </ul>	
<b>Management of P4P Programs</b>	
<ul style="list-style-type: none"> <li>▪ Physician Report Cards, Calculation of Payments, Manage multiple programs</li> </ul>	

ASO is a data-reporting arm of the state. ASO is an independent and contracted Administrative Service Organization. ASO will develop performance metrics for providers. McKesson’s Analytics Advisor Tool is software used to find both members specific and provider specific data. ASO will also collect data and analyze it. They will seek solutions to issues in data. ASO will have nursing, staff, and doctors charged with putting solutions in practice. They will bring their findings to the committees before putting their recommendations into practice. The trends found in data can be used to fix broad reaching problems and standardize the system as a whole.

There are two sides of the ASO McKesson’s Analytics Advisor Tool:

Medical ASO Data Analytics Handout

The analytics tools will provide the following reports:

- Population,
- Costs & Utilization
- Facility Profiling
- Management of P4P programs
- Physician profiling reports

The tool will create an online site for provider practice use. There will be a secure access and password protected. This system will provide information on how a practice is doing, member data, and quality profiles.

ASO will only focus on primary care, not specialist. Adolescents often get a cure at that is not PCP. One goal is to start directing them to PCPs.

**Focus for next month meeting:**

Responses and Clarifications from Executive Committee

Goals and Objectives

**Respectfully Submitted,**

**Olivia Puckett**