

**Connecticut Medicaid  
Medical Assistance Program Oversight Council  
Quality Coordinating Committee**

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*Current purpose statement:*

*The purpose of the Quality Assurance Subcommittee is to provide recommendations to the Council to ensure quality health care for Medicaid Managed Care and related populations. The Subcommittee serves as a forum for concerns regarding quality of service delivery in the program, advises the Department of Social Services (DSS) on subjects and methods of investigation into problems that arise, and suggests solutions. The Subcommittee also works with managed care organizations and DSS to develop effective data systems, internal quality assurance plans and grievance procedures.*

Co-Chairs: Deb Poerio Rep. Toni Walker Paula Armbruster

Meeting Summary: Nov 10, 2011

Next meeting: **Thursday, December 8, 2011 9:30 AM**

***Mission Statement***

- With a new name and new charge from the Executive Committee of the Medicaid Medical Assistance Program Oversight Council (MAPOC), discussion centered around updating and refining the Committee's mission statement and the Committee's future roles and responsibilities.
- Mission statement must be updated with regard to current Council and Committee names.
- Must be flexible enough to look at all national and state quality assurance (QA) standards.
- Concerns were raised with duplicating the QA efforts of the other Committees. All Committee QA efforts should use the same data and processes.
- Discussions concerning Committee structures and goals (noted below) lead to updating the mission of the Committee to include the coordination of the QA initiatives among the other Council Committees.

***Adopted Mission Statement***

The purpose of the Quality Coordinating Committee is to provide recommendations to the Council to ensure consistent quality health care for Medicaid population. The Committee serves as a forum for concerns regarding quality of service delivery in the program, advises the Department of Social Services (DSS) on subjects and methods of investigations in the problems that arise, and suggests solutions. The Committee will work with all Medicaid Administrative Service Organizations (ASO's) and DSS to develop recommendations utilizing CQI process.

### ***Committee Structure and Goals***

- Members wanted structured Committee goals with distinct timelines and deliverables.
- There were extensive discussions of Committee task forces and membership. Members felt that any task forces should be open to non-Committee members who have relevant concerns or expertise. There were discussions on whether task forces should include providers who do not serve the Medicaid population.
- Concerns were raised with duplicating the quality assurance (QA) efforts of the other Council Committees. All Committee QA efforts should use the same data and processes.
- Concerns were raised about duplication of QA efforts and the siloing of information among the various Council Committees, as some are defined by population while some are defined by a topical area.
- The discussions led to a recommendation that a part of the Committee's mission has to be coordinating QA efforts among the Council's Committees (noted in Mission Statement change above). With this change, task forces could be populations based (i.e. a Children's QA task force and an Adult QA task force).
- Further discussions of the structure and goals were left to future meetings.

### ***Recommendations, Concerns and Questions to be raised with the Executive Committee***

1. How the Council's Committee's address QA co-ordination efforts must be defined. Specific roles and responsibilities of each Committee must be clarified.
2. The Committee needs three years of historical data for effective QA efforts.
3. The Committee would like to see CHNCT's data analytics (McKessen presentation). Requested for next months meeting.
4. The Committee would like an epidemiologist from the Department of Public Health appointed.

### ***December 8, 2011 agenda items:***

- ***Data analytics presentation from McKessen***
- ***Responses and Clarifications from Executive Committee***
- ***Goals and Objectives.***

***(Addendum) Discussion with the MAPOC Ex. Committee on 11-10-11 included the following items pertinent to Quality Committee. The Executive Committee:***

- 1- Approves of Quality Committee serving as an oversight coordinating committee for CQI processes for Medicaid Programs. The Ex. Committee agreed to fact that all subcommittees can have own QI indicators but must coordinate with Quality to avoid duplication of efforts and conflicting processes.
- 2- Agreed with Committee's charge to ensure quality measures are established, defined, and maintained but not recommending they be done by any particular method or program.

- 3- Agreed that DSS should provide 3 years of historical data, and suggested we contact Mark Schaeffer. Debbie will discuss with Rep. Walker and contact DSS.
- 4- Data Analytics is NOT limited to only PCMH-it is reflective of ALL MEDICAID populations; Ex. Committee approved CHNCT/McKesson make a presentation to Quality committee at next month Quality meeting.
- 5- Committee request for Contract Reporting Requirements will be requested of Mark Schaeffer via Rep. Walker and Debbie
- 6- Approves of concept to create 2 Task Forces (Child/Adolescent and Adult) as well as ideas for expanding membership.